#### BANK ANNOUNCEMENT

#### United Overseas Bank (Thai) Public Company Limited

# Details of interest rates, service charges, fees and other expenses related to credit card\*usage

## Effective from 1 January 2023

1. Interest, penalty, fee and other service charges

Maximum 16,00 % per annum(1)

Commencing date for interest calculation

From [X] date of payment to store [] date of summary of total transactions [] Due date for payment
- Interest for retail transactions will be calculated starting from the Pooting Date as indicated on the monthly statement unbit customers full payment in full.
- Interest for calculated advance will be calculated starting from the Transaction Date to the date on which Clübsenk has received payment in full.

2. Minimum monthly repayment(2)

• 5% of total outstanding balance as of that relevant statement cycle date; OR
• 1% of outstanding Spending Amount. (Spending Amount means retail and cash advance transactions, including overlimit amount) + 100% of interest and fees charged on the monthly statement + Transactions for PayLite, PayLite Conversion on phone/critine, or cash advance or cash

3. Cash withdrawal fee(3)

Maximum 3 % of the amount of cash withdrawn (Cash Advance credit limit depends on customer's payment history up to 100% of total credit line) Maximum payment period up to 45-55 days from the statement date (depending on card type)

Membership fee	Citi Rewards Gold Visa	Citi Rewards (Limited Edition)	Citi Cash Back	Citi Rewards	Citi Simplicity <sup>(4)</sup>	
	(only 1 card type)	(only 1 card type)	(only 1 card type)	(only 1 card type)	(only 1 card type)	
Entrance fee - Primary / Supplementary card	- 2	(#/L		-	-	
Annual fee - Primary card	Maximum 1,250	Maximum 3,800	Maximum 2,000	3,600	No Annual Fee	
Annual fee - Supplementary card	Maximum 800	Maximum 1,900	Maximum 1,000	Maximum 1,900	No Annual Fee	

Membership fee	Citi Makro Visa	Citi Grab Visa	Citi Lazada Mastercard	Citi Royal Orchid Plus Mastercard/Visa <sup>(5)</sup>		Citi Mercedes Visa
	Platinum Rewards	(only 1 card type)	(only 1 card type)	Select	Preferred	(only 1 card type)
Entrance fee - Primary / Supplementary card						
Annual fee - Primary card	Maximum 1,900	2,000	2,000	Maximum 4,000	Maximum not over 10,000	5,000
Annual fee - Supplementary card	Maximum 950	1,000	1,000	Maximum 2,000	2,000	2,000

Membership fee	Citi Premier Visa/ MasterCard	Citi Select	Citi Prestige	Citi ULTIMA Visa/Mastercard	Citi ULTIMA (Metal)	
	(only 1 card type)	(only 1 card type)	(only 1 card type)	Citi Ultima	Citi Ultima Metal	
Entrance fee - Primary / Supplementary card				-	4 4	
Annual fee - Primary card	Maximum 5,000	Maximum 5,000	Maximum 7,900	29,000	99,000	
Annual fee - Supplementary card	Maximum 1,000	Maximum 1,900	Maximum 1,900		14.5	

6. Payment fee

Payment by debiting from bank account

Payment by cheque or postal money order

Payment at Citibank counter<sup>(6)</sup>
Payment via Citibank ATM machine
Payment via Citibank Automatic Voice Response
Payment via Citibank Internet website

syment at other bank counters Bank of Agriculture and Agricultural Cooperatives (BAAC) TISCO BANK CIMB Thai Bank KRUNG THAI BANK BANK OF AYUDHAYA BANGKOK BANK

Payment through Electronic Channels (ATM, Telephone, Internet) Bank of Agriculture and Agricultural Cooperatives (BAAC) (Only ATM channel service provided) CONY ATM CHANNEL SERVICE
TMB BANK
KRUNG THAI BANK
SIAM COMMERCIAL BANK
BANK OF AYUDHAYA

KASIKORN BANK TISCO BANK (Only ATM channel service provided) Payment at other counters and others

Counter Service Post office mPAY STATION True Monney (Counter)

14. Currency conversion risk factor

Baht ...... / Transaction
Baht ...... / Transaction
Baht ...... / Transaction
Baht ..... / Transaction
Baht ..... / Transaction (AVR.) Baht ....-.. / Transaction

Baht 10 / Transaction Baht 15 / Transaction Baht 20 / Transaction Baht 25 / Transaction Baht 25 / Transaction Baht 25 / Transaction

kok and greater Bangkok area

(All eligible direct debit bank) (Citibank do not have branches in upcountry)

In upcountry provinces Baht 15 / Transaction Baht 25 / Transaction Baht 20 / Transaction Baht 25 / Transaction Baht 40 / Transaction Baht 45 / Transaction Baht 50 / Transacti

In upcountry provinces(6)

In Bangkok and greater Bangkok area(1) Baht 10 / Transaction Baht 15 / Transaction Baht 15 / Transaction Baht 15 / Transaction Baht 15 / Transaction Baht 20 / Transaction

Baht 20 / Transaction Baht 10 / Transaction In Bangkok and greater Bangkok area Baht 15 / Transaction Baht 15 / Transaction Baht 15 / Transaction Baht 20 / Transaction Baht 30 / Transaction Baht 20 / Transaction Baht 25 / Transaction Baht 10 / Transaction

> In upcountry provinces Baht 20 / Transaction Baht 15 / Transaction Baht 10 / Transaction Baht 10 / Transaction Baht 7 / Transaction

### Payment made at the charged channels, service providers will charge fee at service point

7. Fee for Issuance of new card in case of loss/damage Baht ...200..../ Time, 500/Time for Citi Ultima, Citi Prestige Card, Citi Mercedes Card, and 7,000/Time for Citi Ultima Metal Card

8. Statement re-issuing fee 9. Copy of sales slin for Baht ...50..../ Time (Billing cycle) No charges for the request through AVR via fax channel Baht ...200..../ Time (Baht 100 / time for Visa domestic transaction) 9. Copy of sales slip fee
10. All PIN re-issuing fee
11. Transaction investigation fee
12. Collection fee
13. Fees chargeable to Tax and Government fee
Payment transactions

Baht ...../ Time
Baht ....200.../ Time (Baht 100 / time for Visa domestic transaction)

Baht 15 / Transaction

Baht 10 / Transaction

Baht 10 / Transaction

Baht 7 / Transaction

THB 50 for the first cycle and THB 100 for the following cycle. (1)
Charge is based on actual, maximum 2% of Tax amount and Credit card payment fee

Maximum 2,5% of the standard exchange rate set forth by Visa and/or Master for retail or cash transactions incurred in foreign currencies whereby Citibank will convert into Baht as a currency conversion risk factor.

Remark: 1. Fees and service charges in points 3, 5, 7-12 are subjected to VAT.

2. Payment by direct debit from bank account could be done through Cribbank, N.A., Bank of Ayudhaya, Kaskorn Bank, Bangkok Bank and Slam Commercial Bank. The new enrollment to this service will be available until 31 January 2023.

3. Membership Fee of credit card will be charged to your credit card statement once card is approved.

4. The condition and limit of payment amount per transaction are subjected to each payment service provider. For any inquiries, please contact directly to each service provider or OtiPhone Banking Tel. 1588.

5. For overseas ATM cash withdrawal, you may be charged an International Access Fee depending on the ATM operators at the rate determine by them. 6, Fees and Charges that are disclosed in an application form or other marketing materials may not be up-to-date. For any inquiries, please contact CitiPhone Banking Tel. 1588 or visit our website at www.citibank.co.th.

7. (1) For Citi Credit Card customer who had installment loans booked prior to 1 August 2020, the interest rate of the installment loans will remain unchanged 8. (2) • The payment of the "Minimum monthly repayment" shall be subject to the payment hierarchy stipulated by the bank.
• In the case where the cardholder has an outstanding amount past-due in his/her credit card account, that amount must be paid in addition to the "Minimum monthly repayment" in full.

9, (3) The fees include Cash withdrawal fee and Citi PayAll fee

10. (4) Citi Simplicity credit card is exempted from new card issuance fee in case of loss / damage and also collection fee.

11. (5) Citi Royal Orchid Plus Mastercard will effective December 15, 2016 onwards

(6) - Cibbank counter is accept the payment amount 500,000 Baht and above / transaction.
 - Payment amount less than 500,000 Baht is available at Citi Mobile Application, Citibank online, ATM, and CDMs

13. (7) Payment Fees via Electronic Channels (ATM, Telephone, Internet) for deposit accounts opened within Bangkok and Greater Bangkok area.

14. (8) Payment Fees via Electronic Channels (ATM, Telephone, Internet) for deposit accounts opened outside Bangkok and Greater Bangkok area.

15. (9) Collection fee will be effective September 12, 2021. Only applies if outstanding balance is over THB 1,000.

\* With effect from 1 November 2022 Citigroup Inc. has transferred ownership of its consumer banking business in Thailand to United Overseas Bank (Thai) PCL (registration number 0107535000176) and/or its related group en

Announced of December 31'2022 rseas Bank (Thailand) Public Comp

(Mr. Tan Choon Hin) President and CEO

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