

**BANK ANNOUNCEMENT**

**Citibank, N.A., Bangkok Branch**

**Details of interest rates, service charges, fees and other expenses related to credit card usage**

**Effective from 1 November 2019**



**1. Interest, penalty, fee and other service charges**

**Maximum 18.00 % per annum**

Commencing date for interest calculation

From [ X ] date of payment to store [ ] date of summary of total transactions [ ] Due date for payment  
 - Interest for retail transactions will be calculated starting from the Posting Date as indicated on the monthly statement until customers full payment.  
 - Interest for cash advance will be calculated starting from the Transaction Date to the date on which Citibank has received payment in full.

**2. Minimum monthly repayment \*\*\*\***

- 10% of total outstanding balance as of that relevant statement cycle date + 100% of Overlimit Amount; OR
- 1% of outstanding Spending Amount (Spending Amount means Retail and Cash advance transactions, including overlimit amount) + 100% of interest and fees charged on the monthly statement + Transactions from PayLite, PayLite Conversion on phone/online, or Cash Advance on phone/online programs, that require to be paid in full amount displayed on the monthly statement + 100% of overlimit amount; OR
- 200 Baht, whichever is higher.

**3. Cash withdrawal fee**

Maximum 3 % of the amount of cash withdrawn  
 (Cash Advance credit limit depends on customer's payment history up to 100% of total credit line)

**4. Interest-free repayment period for on-time payment (For full payment of retail transactions only)**

Maximum payment period up to 45-55 days from the statement date (depending on card type)

**5. Membership Fee by card type (Baht per year)**

Membership fee	Citi Rewards Gold Visa (only 1 card type)	Citi Rewards (Limited Edition) (only 1 card type)	Citi Cash Back Visa (only 1 card type)	Citi Cash Back Platinum (only 1 card type)	Citi Rewards (Visa/MasterCard) (only 1 card type)	Citi Simplicity ***** (only 1 card type)
Entrance fee - Primary / Supplementary card	-	-	-	-	-	-
Annual fee - Primary card	Maximum not over 1,250	Maximum not over 3,800	750	2,000	3,800	-
Annual fee - Supplementary card	Maximum not over 800	Maximum not over 1,900	500	1,000	0	-

Membership fee	Citi Makro Visa Platinum Rewards	Citi Grab Visa (only 1 card type)	Citi Lazada Mastercard (only 1 card type)	Citi Royal Orchid Plus Visa Select	Citi Royal Orchid Plus MasterCard ***** Preferred	Citi Mercedes Visa Select	(only 1 card type)
Entrance fee - Primary / Supplementary card	-	-	-	-	-	-	-
Annual fee - Primary card	1,900	2,000	2,000	4,000	Maximum not over 10,000	4,000	5,000
Annual fee - Supplementary card	950	1,000	1,000	2,000	2,000	2,000	2,000

Membership fee	Citi Premier (Visa/MasterCard) (only 1 card type)	Citi Select (only 1 card type)	Citi Prestige (only 1 card type)	Citi Ultima Citi Ultima / Citi Ultima Metal
Entrance fee - Primary / Supplementary card	-	-	-	-
Annual fee - Primary card	5,000	Maximum not over 5,000	Maximum not over 7,900	Maximum not over 99,000
Annual fee - Supplementary card	1,000	Maximum not over 1,900	Maximum not over 1,900	0

**6. Payment fee**

Payment by debiting from bank account Baht ..... / Transaction (All eligible direct debit bank)  
 Payment at Citibank counter\*\*\*\* Baht 20 / Transaction (Citibank do not have branches in upcountry)  
 Payment via Citibank ATM machine Baht ..... / Transaction  
 Payment via Citibank Automatic Voice Response Baht ..... / Transaction (AVR.)  
 Payment via Citibank Internet website Baht ..... / Transaction (Citibank online)  
 Payment by cheque or postal money order Baht ..... / Transaction

**Payment at other bank counters**

Bank of Agriculture and Agricultural Cooperatives (BAAC)	<b>In Bangkok and greater Bangkok area</b>	<b>In upcountry provinces</b>
TISCO BANK	Baht 10 / Transaction	Baht 15 / Transaction
CIMB Thai Bank	Baht 15 / Transaction	Baht 25 / Transaction
KRUNG THAI BANK	Baht 20 / Transaction	Baht 20 / Transaction
BANK OF AYUDHAYA	Baht 25 / Transaction	Baht 25 / Transaction
TMB BANK	Baht 25 / Transaction	Baht 40 / Transaction
BANGKOK BANK	Baht 25 / Transaction	Baht 45 / Transaction
KASIKORN BANK	Baht 30 / Transaction	Baht 50 / Transaction
	Baht 50 / Transaction	Baht 50 / Transaction

**Payment through Electronic Channels (ATM, Telephone, Internet)**

Bank of Agriculture and Agricultural Cooperatives (BAAC) (Only ATM channel service provided)	<b>In Bangkok and greater Bangkok area *</b>	<b>In upcountry provinces **</b>
TMB BANK	Baht 10 / Transaction	Baht 15 / Transaction
KRUNG THAI BANK	Baht 15 / Transaction	Baht 15 / Transaction
SIAM COMMERCIAL BANK	Baht 15 / Transaction	Baht 15 / Transaction
BANK OF AYUDHAYA	Baht 15 / Transaction	Baht 20 / Transaction
CIMB Thai Bank (Only Internet channel service provided)	Baht 15 / Transaction	Baht 30 / Transaction
KASIKORN BANK	Baht 20 / Transaction	Baht 20 / Transaction
TISCO BANK (Only ATM channel service provided)	Baht 10 / Transaction	Baht 25 / Transaction
		Baht 10 / Transaction

**Payment at other counters and others**

Counter Service	<b>In Bangkok and greater Bangkok area</b>	<b>In upcountry provinces</b>
Post office	Baht 15 / Transaction	Baht 20 / Transaction
Tesco Lotus	Baht 10 / Transaction	Baht 15 / Transaction
mPAY STATION	Baht 10 / Transaction	Baht 10 / Transaction
Big C Supercenter	Baht 10 / Transaction	Baht 10 / Transaction
True Money (Counter)	Baht 7 / Transaction	Baht 7 / Transaction

**Payment made at the charged channels, service providers will charge fee at service point**

**7. Fee for issuance of new card in case of loss/damage** Baht ...200.../ Time, 500/Time for Citi Ultima, Citi Prestige Card, Citi Mercedes Card, and 7,000/Time for Citi Ultima Metal Card

**8. Statement re-issuing fee**

Baht ...50.../ Time (Billing cycle) No charges for the request through AVR via fax channel

**9. Copy of sales slip fee**

Baht ...200.../ Time (Baht 100 / time for Visa domestic transaction)

**10. All PIN re-issuing fee**

Baht ...../ Time

**11. Transaction investigation fee**

Baht ...200.../ Time (Baht 100 / time for Visa domestic transaction)

**12. Collection fee**

Baht 100 / Billing cycle (Effective from 4 January 2017 onwards)

**13. Fees chargeable to Tax and Government fee Payment transactions**

Charge is based on actual, maximum 2% of Tax amount and Credit card payment fee

**14. Currency conversion risk factor**

Maximum 2.5% of the standard exchange rate set forth by Visa and/or Master for retail or cash transactions incurred in foreign currencies whereby Citibank will convert into Baht as a currency conversion risk factor.

**Date of Announcement: October 31, 2019**

**Remark :**

1. Fees and service charges in points 3, 5, 7-12 are subjected to VAT.
2. Payment by direct debit from bank account could be done through Citibank N.A., Bank of Ayudhaya, Kasikorn Bank, Bangkok Bank and Siam Commercial Bank.
3. Membership Fee of credit card will be charged to your credit card statement once card is approved.
4. The condition and limit of payment amount per transaction are subjected to each payment service provider. For any inquiries, please contact directly to each service provider or CitiPhone Banking Tel. 1588.
5. For overseas ATM cash withdrawal, you may be charged an International Access Fee depending on the ATM operators at the rate determine by them.
6. Fees and Charges that are disclosed in an application form or other marketing materials may not be up-to-date. For any inquiries, please contact CitiPhone Banking Tel. 1588 or visit our website at www.citibank.co.th.
7. \*Payment Fees via Electronic Channels (ATM, Telephone, Internet) for deposit accounts opened within Bangkok and Greater Bangkok area.
8. \*\*Payment Fees via Electronic Channels (ATM, Telephone, Internet) for deposit accounts opened outside Bangkok and Greater Bangkok area.
9. \*\*\* - No fee charged for Citigold, Citi Priority, Citi Ultima, Citi Prestige customers  
 - No fee charged for payment amount of 50,000 Baht or above
10. \*\*\*\* • The payment of the "Minimum monthly repayment" shall be subject to the payment hierarchy stipulated by the bank.  
 • In the case where the cardholder has an outstanding amount past-due in his/her credit card account, that amount must be paid in addition to the "Minimum monthly repayment" in full.  
 • In the case where the outstanding balance is lower than 200 Baht, the bank will not apply the Minimum monthly repayment and will charge the said amount in full.
11. \*\*\*\*\* Citi Royal Orchid Plus MasterCard will effective December 15, 2016 onwards.
12. \*\*\*\*\*Citi Simplicity credit card is exempted from new card issuance fee in case of loss / damage and also collection fee.

**Footnote**

**This announcement to announce an addition new credit card product of Citi Lazada Credit Card fees. There is no change on interest rate and others, which have been announced earlier.**