

Product: Debit Card

Table of information disclosure of Citibank Debit PromptCard (Please carefully read this table of information disclosure and study product details and T&Cs before making a decision to buy or use this product.)	<Selling agent name>
	Citibank, N.A.
	Citibank Debit PromptCard 19 September 2017
1 What is this product?	
Citibank Debit PromptCard is a convenient way which offers the ability to: (1) pay for retail goods/services instead of cash immediately at retailers where MasterCard is accepted, and (2) deposit/withdraw cash, transfer fund, pay for goods and services, and perform other related transactions through Citibank's ATMs and CDMs and ATMs and CDMs of other banks that have the ATM Pool logo throughout Thailand and ATMs that have MasterCard logo or Cirrus worldwide. Funds will be directly debited from linked savings account and may be charged fees per bank's terms and conditions.	
2. Fees of this product	
1. Debit Card Fee:	
1.1 Issue card fees	
+ Entrance fee	None
+ Annual fee	THB 300 per card ¹
+ Reissue card fee in case of lost / damage	THB 200 per card
1.2 Cash withdrawal fees from domestic ATMs	
+ Withdrawal from Citibank ATMs	None
+ Withdrawal from Non-Citibank ATMs within same district	None
+ Withdrawal from Non-Citibank ATMs cross district	None
1.3 Cash withdrawal fees from overseas ATMs	
+ Withdrawal from Citibank ATMs	None
+ Withdrawal from Non-Citibank ATMs	Yes ²
1.4 ATM Transfer fee	
+ Transfer fund within Citibank account	None
+ Transfer fund to Non-Citibank ATMs cross district	
+ Fee 25 baht/txt for transfer amount of 1-10,000 baht	
+ Fee 35 baht/txt for transfer amount of 10,001 -50,000 baht	
2. Annual fees for the debit card in each year will be charged in the month of card issuance on the following year.	
3. Other fees from usage of the debit card other than fees that the bank waived for debit cardholders (if any) will be the fee rates announced by the bank.	
Remarks	
¹ The bank does not charge the debit card's annual fees in the case that the card is activated only for cash withdrawal/fund transfer transactions related to ATMs.	
² There may be fees charged from Non-Citibank ATMs in foreign countries, depending on such banks' terms and conditions.	

3. Are there any fees related to usage in foreign currencies?

- There is no fee for withdrawals from Citibank ATMs in foreign countries.
- There is risk from currency conversion not more than 2.5 percent from the amount of retail purchase or cash withdrawal that occurs in foreign currencies. Retail purchase and cash withdrawal that occur in foreign currencies will be converted to Thai baht, using the currency exchange rate referenced from MasterCard.

4. Is there any risk?

- You should exercise caution and maintain the debit card and password. You should not reveal your password or ATM card information to a third party.
- If your debit card is lost or stolen in Thailand or overseas, you must contact your bank immediately to cancel and block your card. Please contact Citi Phone banking at 1588 (if calling from Thailand) or +66-2232-2484 (if calling from overseas). You must be responsible for payment that occurred from purchases of retail goods and services from the lost / stolen card and card re-issuance fees (if any).
- For withdrawal at Non-Citibank ATM in a foreign country, you may be charged with fees from the bank that owns the ATM, depending on the terms and conditions of such bank or the regulations in such countries. The aforementioned fees may or may not appear at the ATM's monitor when you do the transaction, and the fees may be applied before or after the transaction. Such fees will appear in your bank statement. Fees may be charged in foreign currencies, and there may also be fees related to currency conversion into Thai baht. Customers need to study the risk and understand the condition of each bank before receiving any services. Citibank has no power over any fee that is conducted by other banks.

5. What need to be done for a change of contacts?

You should immediately inform the bank via the channels below so that any future communications will reach you in a timely manner.

- Inform the bank via www.citibank.co.th or contact Citi Phone banking at 1588.
- Contact Citibank at Bangkok (Asoke) Branch
399 Interchange Building 21 Sukhumvit Rd. Klongtuey Nue, Wattana, Bangkok,
or call 02-232-2484.
- Contact Citibank at The Crystal Branch
213, 215 The Crystal Phase 3 Tower I Unit No. 301 Praditmanutham Rd. Ladprao, Ladprao,
Bangkok 10230, or call 02-078-7444.
- Contact Citibank at Central World Branch
Floor 4th Beacon Zone 999/9 Central World, Praram 1 Rd., Phatumwan, Phatumwan,
Bangkok, 10330, or call 02-079-8500.

6. More details of this product and the contact of the issuer

If you have any queries or wish to file complaints, please contact the bank via the channels below:

- Inform the bank via www.citibank.co.th by stating your request through channels outlined in the website, or contact Citi Phone banking at 1588.
- Contact Citibank at Bangkok (Asoke) Branch
399 Interchange Building 21 Sukhumvit Rd. Klongtuey Nue, Wattana, Bangkok,
or call 02-232-2484.
- Contact Citibank at The Crystal Branch
213, 215 The Crystal Phase 3 Tower I Unit No. 301 Praditmanutham Rd. Ladprao, Ladprao,
Bangkok 10230, or call 02-078-7444.
- Contact Citibank at Central World Branch
Floor 4th Beacon Zone 999/9 Central World, Praram 1 Rd., Phatumwan, Phatumwan,
Bangkok, 10330, or call 02-079-8500.

7. Other selections of debit card products or other related products

None

Warning :

Information pertained in this document will be enforced until any changes may be applied.