



With effect from 1 November 2022 Citigroup Inc. has transferred ownership of its consumer banking business in Thailand to United Overseas Bank (Thai) PCL (registration number 0107535000176) and/or its related group entities (“UOB”).

UOB is the issuer of “Citi” branded consumer banking products in Thailand and Citibank, N.A., Bangkok branch is providing certain services in respect of those products.

The trademarks “Citi”, “Citibank”, “Citigroup”, the Arc design and all similar trademarks and derivations thereof are used temporarily under licence by UOB entities from Citigroup Inc.

## Discontinuation of Services on Citibank Online and Citi Mobile App

Following the transfer of the Consumer Banking Business of Citibank, N.A., Bangkok Branch to United Overseas Bank (Thai) Public Company Limited (“UOB” or “Bank”) on 1 November 2022, UOB would like to inform you of an important change to our banking services that may affect you. Effective from 14 April 2024, UOB will discontinue certain services offered on Citibank Online and Citi Mobile App with more details in the table below. This measure has been taken after careful consideration, and we apologize for any inconvenience this may cause. Furthermore, the Bank will discontinue services of Citibank Online and Citi Mobile App on 19 April 2024, from 20.00 hrs., onwards, where you will no longer be able to log-in to both channels.

Date of Service Discontinuation	Type of Service	Citibank Online	Citi Mobile App
14 April 2024	Overseas fund transfer	X	X
	eFX	X	X
	Redeem rewards points for cash rebate	X	X
	Pay with Points	X	X
18 April 2024	Spend Transaction conversion into Installment Plan	X	X
	Statement conversion into Installment Plan	X	X
19 April 2024	Discontinuation of all services from 20:00 PM	X	X

We highly appreciate your continued trust in using our digital services. In order to prepare yourself for the smooth transition, you can find out more information digital services offered at UOB via UOB website.

Thank you for choosing us as your trusted financial partner. We look forward to continuing to serve you with our wide range of products and services.